Santa Monica Networks

Cyber Fusion Center as a Shield for Your Business Resilience







Motivation – financial gain, espionage, destruction, ideological

Most bright cyber security incidents this year in Lithuania



- Ignitis On hybrid attack, supply chain incident
- **KTU** ransomware, data loss

- DDoS
- Vilnius District Municipality DDoS, possibly data leak
 - General Jonas Žemaitis Military Academy of Lithuania Moodle system broken authentication
- **Ransomware** Aibės phishing, broken authentication
 - **VDU** phishing, data leak

Fishing

- CPVA fishing, broken authentication, mail storming
 - Verslo žinios fishing, broken authentication, mail storming
- **Broken access**
- Schools and kinder garden "bombing" hybrid attack, mail storming
- Tamo mail storming, data leak, DDoS





96% – cybersecurity is critical to organizational growth and stability

- 74% concerned about their organizations' business continuity
- 60% organizations don't include cybersecurity into business strategies

44% – cybersecurity requires episodic intervention rather than ongoing attention

- 54% the cost of implementing cybersecurity is higher than the cost of suffering a cyberattack
- 90% cybersecurity is a differentiating factor helping them build customer trust
- Only 15% have dedicated board meetings for discussing cybersecurity issues
- Finally 91% said cybersecurity is a technical function that is the responsibility of the CIO or CISO

And ONLY 5% excel at cyber resilience *

*Accenture research

What keeps the CEO up at night is different from what's causing the CFO to lose sleep...



Resilience the capacity, not only to survive, but to continue operating through and recover from difficulties



Confidence conquers doubt.





Cyber Security programs are not only about the process, but also about the outcomes.

Cyber security and cyber defence are essential components of organisations overall security posture.

The distinction is in their focus, approach and outcomes.

Hope isn't a strategy! We must expect and prepare for the worst.



Why business resilience needed:

- Surviving and thriving beyond disaster recovery
- Competitive advantage in a turbulent world
- The assurance of business continuity
- Proactive risk management
- Crisis management in real-time
- Cyber resilience in a digital age
- Resilience across supply chain



Steps to achieve:

- Access vulnerabilities and risks
- Develop a resilience plan
- Invest in organizational resilience
- Embrace technology for resilience
- Test and refine your resilience plan
- Continuously monitor and adapt
- Collaborate and learn from others



• Continuity:

- organisations capacity to sustain business activities and restore vital functions
- primary focus on plans and strategies for acceptable and predefined level service delivery

- Resilience:
 - -Ability to withstand unexpected events and emerge stronger
 - Extends to incident management, strategic and operational factors
 - -Ability to absorb and adapt to changing environment





OLD – KPI – Key Performance Indicator NEW – KRI – Key Resilience Indicator								
	Mean time to detect (withstand)	Mean time to respond (withstand)		Control the controlled - how long are the doors open (anticipate)	0	Proactive – not reactive (anticipate)		
	MTTD	MTTR		Patch deployment time		System uptime		

Define it – Measure it – Be accountable for it



Cyber Resilient CEO:

Manages cyber performance as finances 60% vs. 33%

Adopts shared accountability 68% vs. 37%, manages AI risks 54% vs. 33%

Boosts cyber security budget 76% vs. 35%

Third-party and enterprisewide risk assessment 64% vs. 41%

Commit to continuous measure improvement; detect and respond to cyberattacks 6% vs. 34%

• Embedding cyber resilience in the business strategy from the start

- Establishing shared cybersecurity accountability across the organisations
- Securing the digital core at the heart of the organisations
- Extending cyber resilience beyond organisational boundaries and silos
- Embrasing ongoing cyber resilience to stay ahead of the curve



Evolution of SOC





Since 2015: Cyber Defence Center (CDC), Cyber Fusion Center (CFC), Cyber Security Operation Center (CSOC), Cyber Security Incident Response Team (CSIRT) and Joint Operations Center (JOC)

- Initial SOC role was to detect, identify, investigate and respond to security incidents
- Detect and contain attacks or intrusions in the shortest time frame possible
- Reduce the impact, damage and recovery costs of the incident

How?:

- Using combinations of technologies and streamlined processes
- For real-time monitoring and analysis of potentially suspicious behaviour





- A shift to MDR
- The rise of SOAR
- SIEM, NDR and EDR as a front line of SOC
- Automation and AI



Increasing popularity of managed SOC service





- The primary focus of SOC is the security of the organization's people, assets, and ideas
- SOC is composed of selected experts, processes and technologies to fulfil its mission, BUT
- SOC mission is rigid and inflexible and cannot easily adapt to new security scenarios and extraordinary situations
- **Problem** SOC is not integrated with Facilities, Crisis Response, HR, Operations, Cybersecurity Operations, or other departments that either:

Not integrated

Reactive

- identify additional threats to the organization
- or are impacted by those threats

Security-Centric The result is that most security operations are not equipped to:

- Scale to the current level of threat volume or types
- Adapt to emerging threats
- Contribute to the organization's overall strategy, growth efforts, or specific initiatives





DEFINITION

Cyber Fusion Center is a strategic SOC that combines

- threat intelligence
- security automation
- incident response
- threat detection
- other security functions,



bringing multiple teams and resources together to improve an organization's ability to identify, prevent, and respond to cyber threats

GOAL

Cyber Fusion Centers are designed to accelerate collaboration and communication between teams engaging in

- cybersecurity and IT operations
- to reduce risk and improve the organization's overall security posture





Fusion Center goes beyond just cybersecurity

- cross-functional hub that brings together various teams together IT, cybersecurity, risk management, fraud detection
- goal is to foster collaboration and information sharing across different domains
- aim to provide a holistic view of an organization's risk landscape
- helping in making informed decisions that align with business objectives

Successful Cyber Fusion Center requires

- deep understanding of current SOC operations
 - evaluate several domains to assess the maturity of a SOC from its business drivers, to people, technology, services and processes



Cyber Fusion Center is the unification of

- all security and related functions orchestration/automation, data analysis, incident response and threat intelligence
- better integrate threat detection, management, and response processes
- facilitate security collaboration between people, teams, and devices



Modern CFC services



Design of security roadmaps

Assessement of security processes

Staff augmentation

Operational support

- Security event monitoring, detecting, investigating, triaging and response
- Malware analysis, reverse engineering, digital forensics, insider threats, cyberfraud
- Threat intelligence platform management
- Threat hunting
- Content management
- Threat and vulnerability management
- Compliance
- Reporting and notifications
- Training
- Identity and access governance
- Analytics



It's not about the numbers – it's about the stories they tell





 A well-managed CFC offers the security tools and knowledge needed to keep your IT environment safe and resilient.





- CFC more unified and proactive approach to threat management
 - by integrating different but related teams via collaboration and knowledge sharing
- SOC's role is focused on detecting, identifying, investigating, and responding to security incidents
- CFC is one step further by enhancing organization's overall security profile and capabilities
 - by integrating functions, intelligence, and teams
 - using real-time information and operating under shared goals,
 - CFC can operate more effectively in today's threat landscape





Attack Lifecycle Management

Vulnerability Lifecycle Management

Threat Lifecycle Management

Charter Governance Audit Mng. Business drivers Privacy Policies	Skills Cyber range Simulations Tabletops Roles Structure	Incident response Forensic metrics Reporting Threat intelligence Threat hunting Post-incident Digital playbooks	Correlation Analytics Orchestration EDR/NDR Cloud security TIP Deception	Identify Analyse Respond Recover
BUSINESS	PEOPLE	PROCESS	TECHNOLOGY	SERVICES

The Key is not preparedness, but the possibility to Recover & Continue



- According to Gartner, by 2025:
 - 70% of CEOs will have mandated a culture of organizational resilience to withstand concurrent risks such as cybercrime, catastrophic weather events, civil unrest, and political instability
 - 60% of enterprises will have adopted Zero Trust as a security starting point.
 However, more than half will not recognize the benefits
 - 60% of C-level executives will have performance requirements related to risk built into their contracts with third parties and other business engagements
 - 30% of countries globally will have enacted legislation governing ransomware payments, fines, and negotiations









• <u>Always have:</u>

- Logs to analyse and rebuild historic chain
- Backups to restore/rollback
- Required competence to deal with crisis
- Required skills to apply
- A team in all levels
- Undeniable management support and involvement



Take the lead from the Top

- Data is a precious asset that must be protected accordingly
- Reputation is crucial, especially in crisis management
- Cybersecurity continuous monitoring allows for early detection
- Vulnerability management buys precious time
- Disaster recovery and business continuity planning is essential
- Ability to adapt to changing environment is a key to resilience
- Employee cyber resilience improvement is always a payback
- CFC can be skilled partner in all of it

83% breaches involvs external actors driven by financial factors



74% breaches features human element



